

Updated: 5/20/20

When do you anticipate that providers should submit claims to you for COVID testing?			
Follow Common Direction?		Claims can be submitted now, in some cases, the health plan will hold claims until the systems are configured (with pricing) to process the claims accurately	
Aetna	Now 03/27/20	For Coding Guidelines, see Aetna's Response to the previous question.	
Amerigroup – DSNP	Yes 04/21/20		
CHPW - Medicare Advantage	Now 03/27/20	Provider can bill for dates of service 02/01/2020 and forward.	
Cigna	04/01 03/27/20	Laboratories are asked to hold any claims for COVID-19 using code this until April 1, 2020 to ensure proper reimbursement.	
Coordinated Care - Commercial	Now 03/27/20	The new codes are loaded in our system and will be processed accordingly. If you submitted claims previously that rejected, please resubmit your claim.	
First Choice (TPA and PPO)	Now 03/27/20	Codes are loaded. Claims may be processed manually until system set up is complete.	
HCA – Apple Health	Now 04/11/20	See specific instructions for FFS and MCOs below	
Medicaid FFS	Now 03/27/20	Provider can submit claims for COVID testing (retroactive to 2/4/20 dates of service) at any time. Some claims may need to be resubmitted for dual eligible clients.	
Amerigroup	Now 03/27/20	Provider can submit claims for COVID testing at any time. Amerigroup will hold claims until our systems are configured to process the claims accurately.	
CHPW	Now 03/27/20	Provider can bill for dates of service 02/01/2020 and forward.	
Coordinated Care	Now 03/27/20	The new codes are loaded in our system and will be processed accordingly. If you submitted claims previously that rejected, please resubmit your claim.	
Molina	Now 04/01/20	Claims can be submitted for COVID testing retroactive to the 2/4/20 date of service	

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UHC Community Plan	04/01 03/27/20	We ask that care providers hold claims for processing until April 1, 2020.	
KP-NW	Now 04/01/20	Our systems are currently configured to accept COVID testing claims	
KP-WA	Now 04/01/20	Our systems are currently configured to accept COVID testing claims	
Labor & Industries	Now 05/20/20	Now claims should be submitted as they occur	
Molina - Marketplace	Now 04/01/20	Claims can be submitted for COVID testing retroactive to the 2/4/20 date of service	
Pacific Source	Now 03/27/20	Submit claims using the correct CPT codes; claims that are denied should be resubmitted with the correct codes.	
Premera	Now 03/27/20		
Providence	Now 04/01/20	Our systems are currently configured to accept COVID testing claims	
Regence	Now 04/28/20	Our systems are currently accepting claims. Please visit the Regence <a href="#">COVID resource page</a> and scroll down to COVID Testing for the specific code effective dates.	
UHC - Commercial	04/01 03/27/20	We ask that care providers hold claims for processing until April 1, 2020.	